



Best Practices Workshop for European Business Organizations WorldWide Network Brussels 2024

## Why is visibility Important and why this workshop?





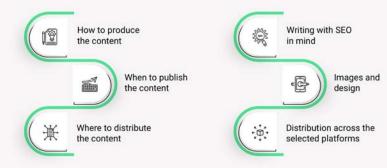


# **Content Strategy Development**

#### **Content Development Strategy**

1. Research and planning phase

2. Production and distribution phase

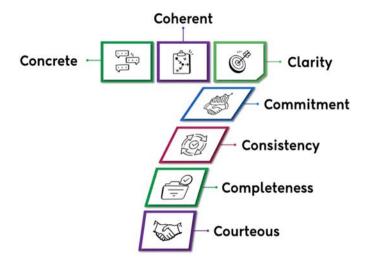


#### Benefits of a Content Development Strategy





# Effective Communication Techniques in your political context



#### 7 C's of effective communication





# Understanding Your Audience





### Leveraging Social Media Platforms and internal communication





## What you use

- AEB App
- Collaborative work tool (FASODIA PARTAGE)
- Digital newsletter
- Facebook
- GlueUp
- Instagram
- LinkedIn
- Mail Blasts (MailChimp)
- Telegram Channel
- TikTok
- Twitter
- Viber groups
- Wechat
- Website
- Whatsapp
- Whatsapp business
- Youtube
- Youtube for podcasts



## Events and networking





# Newsletters - story telling





# Networking and Collaboration



### **Customer Relationship Managements**





# What you use

- 1C
- CVENT
- Collaborative work tool (Fasodia Partage)
- ERP
- Excel spreadsheets
- Getresponse
- GlueUp
- Internally developed database
- Hubspot
- Mailchimp, Marketing CRM Software
- Mautic
- Salesforce Essentials
- Teilored made (word press)
- Zoho CRM
- Capsule
- Pep's Up
- Proprietary





### Maximizing Website Visibility







# Example

optimize a website for European business chambers in Africa

#### **General Keywords:**

- 1. European business chambers
- 2. European Chamber of Commerce
- 3. Business associations in Africa
- 4. International business network
- 5. Business support services

#### **Specific Keywords:**

- 1. European-African business relations
- 2. Trade opportunities in Africa
- 3. Investment in Africa
- 4. Business forums Africa
- 5. Business partnerships Africa
- 6. Market entry Africa
- 7. Business advisory Africa
- 8. Trade missions to Africa

#### Location-Based Keywords:

- 1. European Chamber of Commerce Kenya
- 2. European business Ghana
- 3. European trade in Nigeria
- 4. Investment opportunities in South Africa
- 5. Business chambers Egypt
- 6. European companies in Rwanda
- Business networking Tanzania

#### Industry-Specific Keywords (if applicable):

- 1. Renewable energy Africa
- 2. Agribusiness opportunities Africa
- 3. Tech startups Africa
- 4. Manufacturing industry Africa
- 5. Healthcare investment Africa

#### **Event and Activity Keywords:**

- 1. Business seminars Africa
- 2. Trade fairs Africa
- 3. Networking events Africa
- 4. Business workshops Africa
- 5. Business delegations Africa

#### **SEO Best Practices:**

- **Long-Tail Keywords:** Use long-tail keywords for more specific searches, e.g., "investment opportunities for European businesses in Kenya."
- Local SEO: Optimize for local search by including local landmarks, addresses, and regional language variations.
- **Content Optimization:** Create high-quality, relevant content such as blog posts, case studies, and whitepapers that incorporate these keywords naturally.
- Meta Tags: Ensure that meta titles, descriptions, and headers (H1, H2, H3) include relevant keywords.
- Backlinks: Build backlinks from reputable sources related to European business and trade in Africa.

# **Building Community**



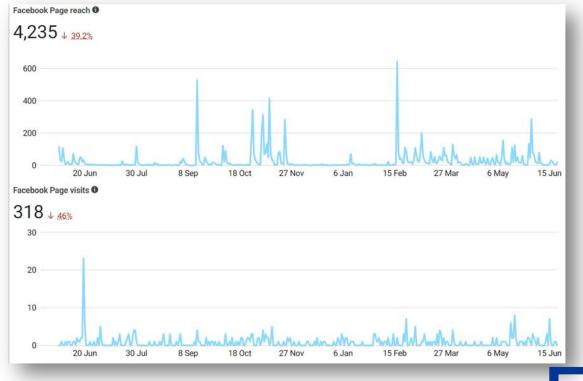


### Measurement and Evaluation





# Data Examples - Facebook / Linkedin

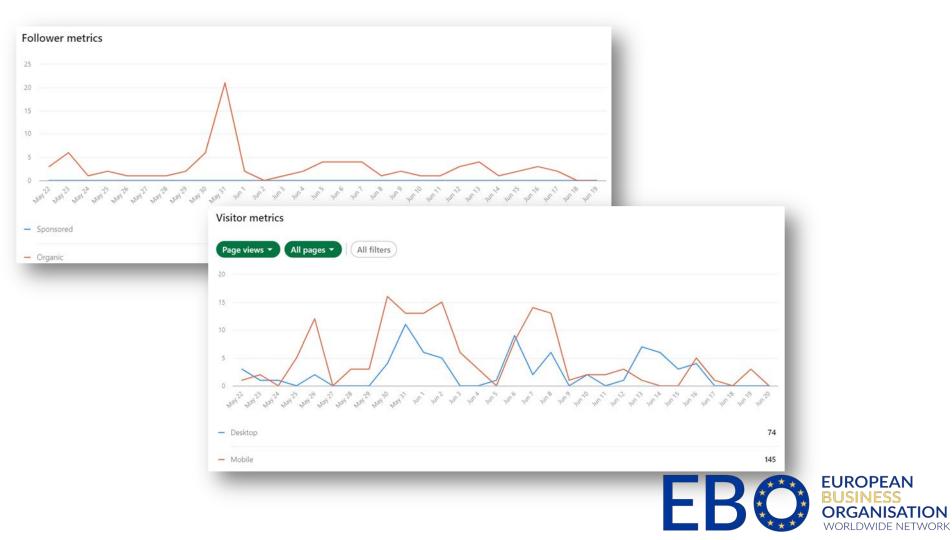


**EUROPEAN** 

ORG







# **Communication Toolbox**

CSR:

https://www.glueup.com/

https://www.hubspot.com/

Newsletters:

https://mailchimp.com/

https://www.mailerlite.com/

Surveys:

https://www.surveymonkey.com/

Events:

https://lu.ma/



Design:

https://www.canva.com/

SEO for beginners

https://youtu.be/MYE6T\_gd7H0 ?si=mUPKoVbvGz\_uH2Ss

**CRM For beginners** 

https://youtu.be/sQD7kaZ5h0s ?si=IUf7tZmNFHpUgkCi



# Our Action Plan! What's next?

- 1. Based on your reflections what would be your top 3 priorities after today?
- 2. If you should give a 15% commitment today, what will you improve about your visibility?
- 3. Would a shared regional communication & social media consultant be of benefit for you, if yes, what would be the next steps?
- 4. What can EBOWN do for you in terms of training, CRM, SEO other?







# Thank you! Wish you all Visibility and a strong strategy!